## Leading. Trusted. Changing lives.

## H1 2024 Results

Albert Ellis, Group CEO Daniel Quint, Group CFO

30 July 2024





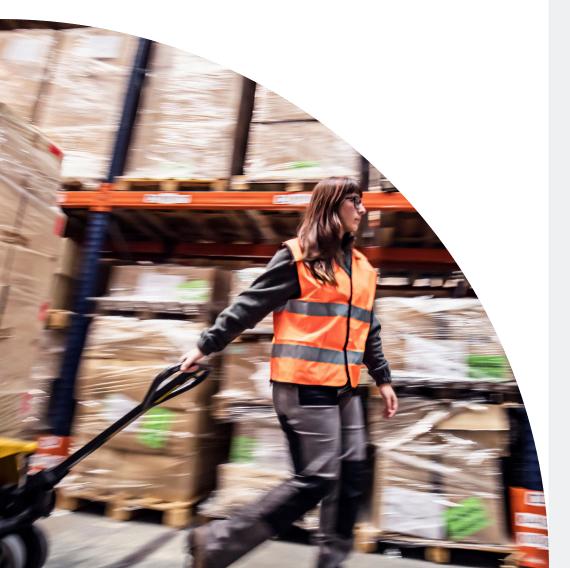
# Market share growth against challenging backdrop



## HIGHLIGHTS

- Underlying trading results in line with market expectations
- Gross and Underlying Operating profits from Recruitment up v 2023
- Market share gains resulting in increased hours
- Increased perm revenue despite macro economic uncertainty
- New prison education contract win £49m over 10 years
- Strong balance sheet: avg. 3m daily net debt lower than 2023
- Share Buyback programme continues
- Refinanced banking facilities with enhanced terms

## Looking forward to strong H2 for recruitment



- The current market represents an excellent opportunity for the Staffline Group
- Our strategy is to
  - Capitalise on the significant organic growth and expansion of market share with existing major customers focusing on blue-collar
  - Successfully mobilise the new contracts won in Ireland
  - Continue to align the PeoplePlus cost base with the current level of activity and focus on winning new bids
  - Generate cash and control working capital to further strengthen the balance sheet

## **Revenue and profits\***

<b>Revenue</b> +11.7%	Gross profit +0.3%	Underlying operating profit** -0.3%
£480.0m	£38.1m £38.2m	£3.0m £2.9m
H1 2023 H1 2024	H1 2023 H1 2024	H1 2023 H1 2024
Gross sales value £492.3m → £532.4m	Gross margin 8.9% → 8.0%	Gross profit conversion to operating profit 7.9% → 7.6%



- Revenue up by 11.7% highlighting market share gains
- Gross profit up 0.3% is resilient v larger recruiters with Staffline being +90% temp
- Underlying operating profit broadly flat YoY with Recruitment businesses +53.8%
- Loss before tax of £(12.1)m after £12.9m goodwill impairment in PeoplePlus



\*Presented on a continuing basis.

\*\*Underlying results exclude goodwill impairment, amortisation of intangible assets arising on business combinations, reorganisation costs and other non-underlying charges

### Strong underlying 12m trading cash generation of £7.7m

- Strong underlying cash generation of £7.7m underpinned launch of further Share buyback
- Growth in blue-collar hours as well as high interest rates increased net finance charges
- 3 month average daily net debt\* of £(2.8)m at 30 June 2024 (30 June 2023: £(6.1)m)
- Significant financing and covenant headroom

Net finance charges **£(2.1)m** Up 0.3m vs. last year

> **Net debt\* £(9.2)m** Up 5.7m vs. last year

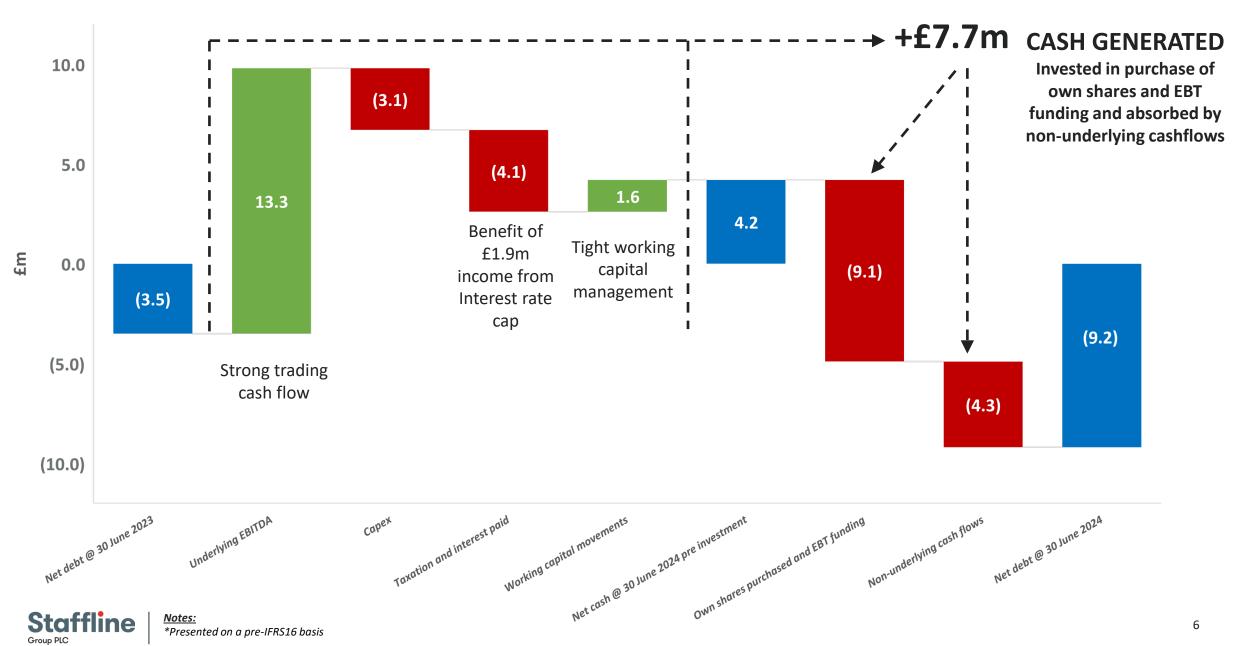
Financing headroom £50.2m Down £6.5m vs. last year

Leverage 0.2x EBITDA

### Interest rate cover

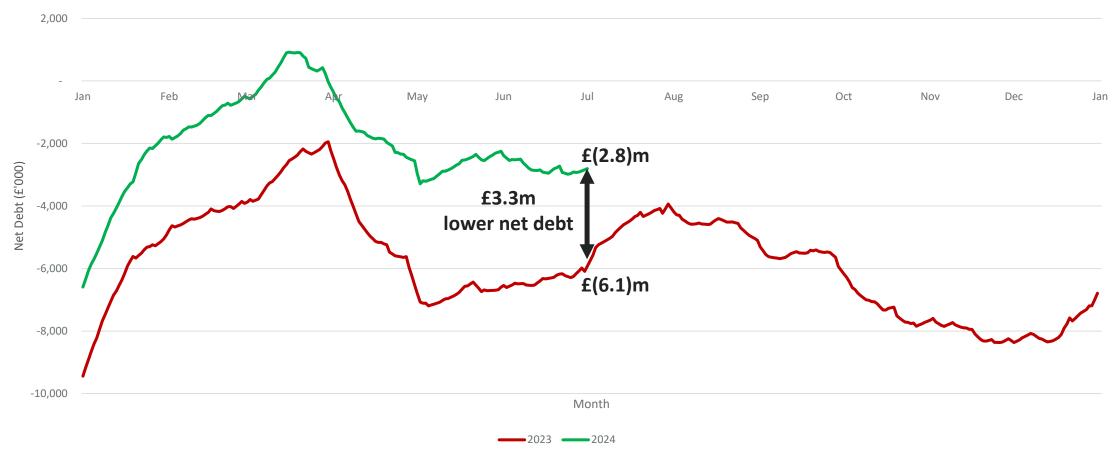
**3.3**x

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### Strong underlying cash generation enabling £9.1m own share + EBT purchases

### 3 month average daily net debt is £3.3m lower than at 30 June 2023



3 month rolling average daily net debt

Note: Organic growth mainly arose from customers funding invoices via customer financing arrangements , the value of which increased to £58.2m (30 June 2023: £44.8m).



## **Operational review**

**Albert Ellis, Group CEO** 



## **Divisional H1 2024 results\***

	Recruitment GB			<b>Recruitment Ireland</b>			PeoplePlus			
	H1 24	H1 23		H1 24	H1 23			H1 24	H1 23	
	£'m	£'m		£'m	£'m			£'m	£'m	
Revenue	393.0	341.2	+15.2%	53.8	54.5	-1.3%		33.4	34.3	-2.6%
Gross profit	24.7	23.5	+5.1%	6.5	6.1	+6.6%		7.0	8.5	-17.6%
Gross margin %	6.3%	6.9%		12.1%	11.2%			21.0%	24.8%	
Underlying operating profit**	2.8	1.8	+55.6%	1.2	0.8	+50.0%		0.5	1.8	-72.2%
Gross profit conversion to operating										
profit	11.3%	7.7%		18.5%	13.1%			7.1%	21.2%	



- Ahead of expectations
- Temp hours up 9.2%
- Permanent +11.1% at £2.0m (2023: £1.8m)
- Recruitment Ireland
  - In line with expectations
    Permanent up 30% at £1.3m
    (2023: £1.0m)
  - H2 pipeline strong mobilising to deliver on new contracts
  - Tight cost control
- PeoplePlus
  - In line with expectations
  - New contract win HMP Millsike
  - Pipeline delays

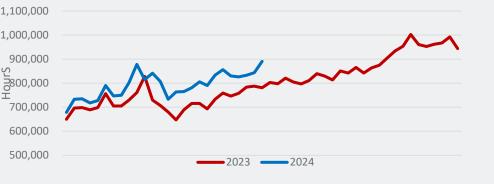
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\*These results relate to continuing activities.

Notes:

\*\*Underlying operating profit before goodwill impairment and amortisation of intangible assets arising on business combinations





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"Our focus is to make a positive difference to people's lives and deliver social value to the communities in which we operate"

## Staffline

## PeoplePlus

Making a positive difference to society

Supporting and developing our people

Reducing our environment impact Doing business in a responsible way

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## Leading. Trusted. Changing lives.

**ESG** is a competitive advantage.....



Got work for c.96,000 people annually

Trained c.8,500 for vacancies available via our Social Recruitment partners

Helped over 3,365

unemployed

people into work

during H1 2024



Support c.10,000 carers

with Direct

payments

20.4% reduction in CO2 emissions



Staffline

Supported c.17,000

unemployed people

annually through

the Restart scheme

Group PLC

8,037 learners in 72 prisons started over 14,828 courses in H1 2024





## **Current trading & Outloo**

### "

The 9.2% uplift in GB temp working hours and the strong pipeline of permanent fees in Ireland underpins the Board's confidence in the FY 2024 outcome



#### **Recruitment GB**

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- Working hours 个 c.9.2% in H1
- Logistics sector consolidation



#### **Recruitment Ireland**

- Perm 个 30%
- New contracts coming on stream



#### PeoplePlus

- Current contracts extended
- 2025 pipeline impacted





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## Appendices

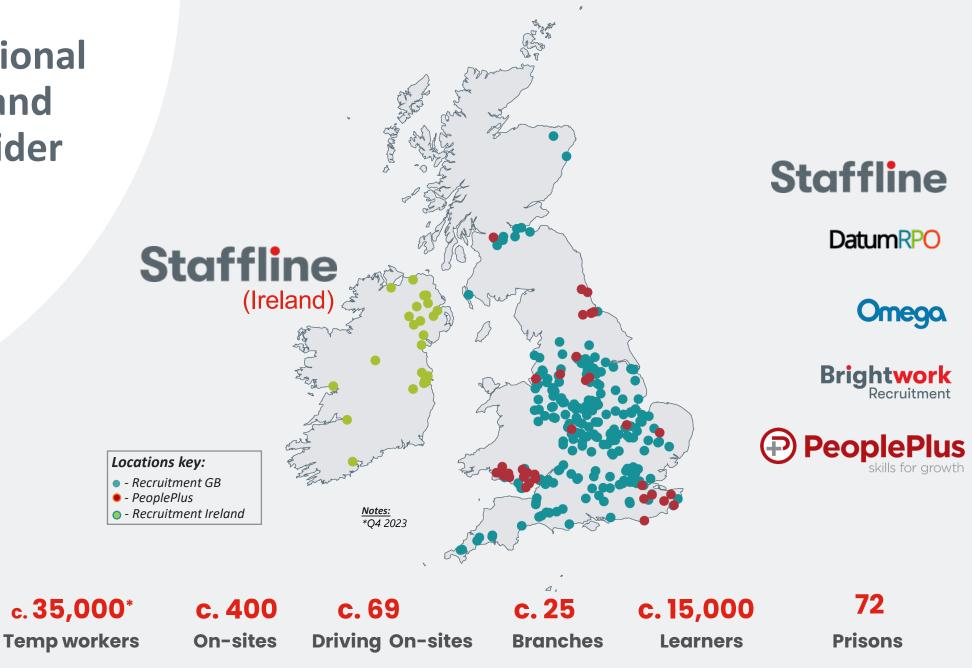


## A leading national recruitment and training provider

Staffline

Group PLC

<u>Notes:</u> \*O4 2023



### Strategy



#### **MARKET LEADERSHIP**

Using the Group's scale and delivery expertise to organically grow market share



#### **BROADEN THE PORTFOLIO**

Increase white collar, RPO and new services such as Medical



#### **REPUBLIC OF IRELAND** Expand operational footprint and win large new contracts



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#### **COMPLETE TURNAROUND OF PEOPLEPLUS** Secure the bulk of the current pipeline

#### **DRIVE CASH GENERATION**

Maintain strong balance sheet as competitive advantage and return excess cash to shareholders

## **Our Vision**

To be a World class recruitment and training group, the clear market leader and trusted partner known for excellent service and integrity, driven forward by digital innovation.



## **Divisional performance H1 2024**

	Recruitment GB	Recruitmen Ireland	t PeoplePlus	Group costs	Total Group	Recruitment GB	Recruitment Ireland	PeoplePlus	Group costs	Total Group
	2024	2024	2024	2024	2024	2023	2023	2023	2023	2023
Revenue	£m 393.0	£m 53.8	£m 33.4	£m -	£m 480.2	£m 341.2	£m 54.5	£m 34.3	£m -	£m 430.0
Gross sales	445.2	53.8	33.4	-	532.4	403.5	54.5	34.3	-	492.3
Gross profit Gross profit margin	24.7 6.3%	6.5 12.1%	7.0 21.0%	-	38.2 8.0%	23.5 6.9%	6.1 11.2%	8.5 24.8%	-	38.1 8.9%
Underlying operating profit Operating profit margin	2.8 0.7%	1.2 2.2%	0.5 1.5%	(1.6)	2.9 0.6%	1.8 0.5%	0.8 1.5%	1.8 5.2%	(1.4)	3.0 0.7%
Operating profit as % of gross profit	11.3%	18.5%	7.1%	-	7.6%	7.7%	13.1%	21.2%	-	7.9%



## Balance sheet @ 30 June 2024

	2024	2023
	£'m	£'m
Assets: Non-current		
Goodwill, intangibles, PPE	51.9	73.2
Deferred tax asset	4.2	5.4
	56.1	78.6
Assets: Current		
Trade and other receivables	142.0	122.7
Current tax asset	-	0.3
Derivative financial instrument	0.8	3.1
Cash	4.6	12.2
	147.4	138.3
Total assets	203.5	216.9
Liabilities: Current		
Trade and other payables	141.9	123.5
Borrowings	13.8	15.7
Other liabilities and provisions	2.6	4.6
	158.3	143.8
Liabilities: Non-current		
Other liabilities and provisions	4.6	4.4
	4.6	4.4
Total liabilities	162.9	148.2
Equity		
Share capital, premium, own shares	11.9	126.2
Profit and loss account	28.7	(57.5)
Total equity	40.6	68.7
Total equity and liabilities	203.5	216.9



## Cash flow for H1 2024

	2024	2023
	£'m	£'m
(Loss)/profit before taxation from		
Continuing operations	(12.1)	(1.4)
Discontinued activities	-	(2.9)
Add back: Finance costs, depreciation, amortisation, impairment	17.3	7.0
Cash generated before movements in working capital	5.2	2.7
Change in receivables	(12.6)	(3.2)
Change in payables and provisions	0.8	(4.2)
Cash generated from operations	(6.6)	(4.7)
Тах	-	0.1
Capex	(1.4)	(1.0)
Net movements in Receivables Finance Agreement	4.3	(10.3)
Principal repayment of lease liabilities	(1.2)	(0.9)
Interest paid	(1.9)	(1.5)
Own shares purchased	(1.9)	(0.5)
Cash flows from investing and financing activities	(2.1)	(14.1)
Net change in cash and cash equivalents	(8.7)	(18.8)
Cash at beginning of the period	13.3	31.0
Cash at end of the period	4.6	12.2



Top 10 shareholders at 24 July 2024 represent 84.0% of shares in issue

	%
Henry Spain Investment Services	24.5
HRnet Group	17.1
Schroder Investment Management	16.0
Gresham House Asset Management	11.4
Hargreaves Lansdown Stockbrokers	4.6
Interactive Investor	3.3
UBS, London	2.8
AJ Bell, stockbrokers	1.8
Barclays Smart Investor	1.3
HDSL, stockbrokers	1.2



## Financing: margin and covenants

- Interest margin accruing at 1.50% over SONIA\*
  - margin of 1.50%, with the Group's leverage below 1.00 x Underlying EBITDA
  - ✓ A non-utilisation fee of 0.35%
- Maximum leverage covenant

✓ 4.0x average net debt over rolling 3 months to Underlying EBITDA

- Minimum interest cover covenant
  - ✓ 2.25x the last twelve months Underlying EBITDA to finance charges



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